



## **Views on local accessibility problems and solutions**

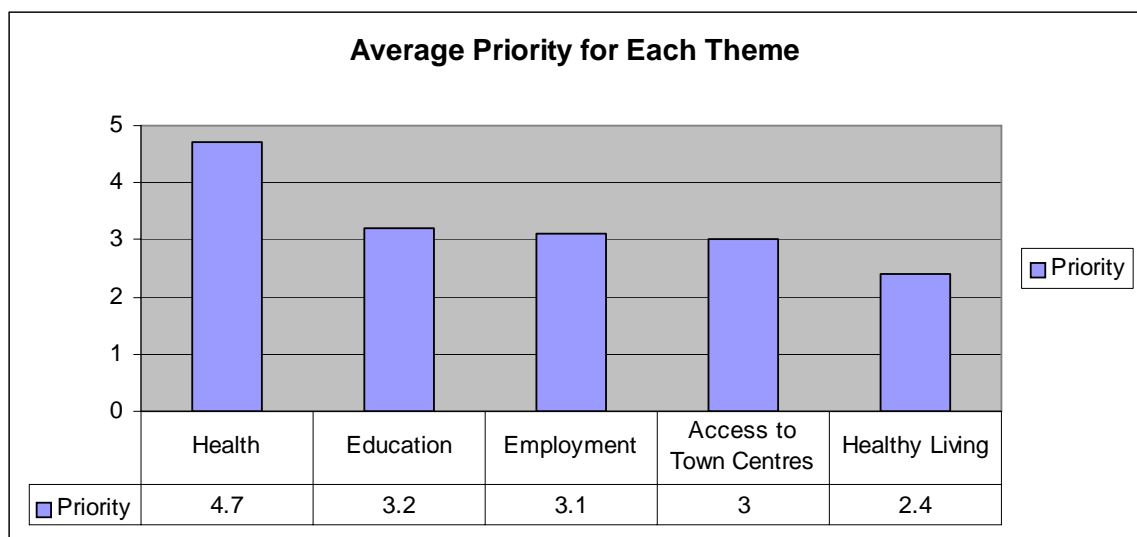
## Introduction

The following pages outline the feedback that we received from the consultation events. The first section describes the results of a simple prioritisation exercise. The second section consists of tables that summarise the views of consultees on accessibility-related problems and concerns and, in some cases, their suggestions of potential measures to address these issues. The information is presented in two ways - firstly, looking at issues around the main accessibility themes - healthcare, employment, education, town centres, healthy living - and secondly, putting together all, or most, of information from the smaller geographical areas which we looked at.

## Prioritisation of access needs

Consultees at the events in September 2006 were asked to rank the importance locally of access to a number of different types of services and also employment. The following graph shows the ranking that was obtained by combining the scores of all the focus groups at both of the events.

The graph shows, for the consultees that took part, that access to healthcare services was generally thought to be the most important access need by a significant margin. The levels of importance attached to access to education, employment and town centres was very similar. Access to resources for healthy living, which primarily includes physical activities, food shopping and basic services, social/leisure activities, and the countryside were thought to be the lowest priority (almost half that of access to healthcare).





## Access to Healthcare

Locations	Issues	Details	Proposed solutions
Stokenchurch and Radnage	Public transport availability and access	HW-Stokenchurch - only Thursday service	
		No direct link to HW Hospital. Therefore increased ambulance use	Extend route to Suffield R, for HW Hospital or create a shuttle service to hospital from stations
		No bus service close to Stokenchurch health centre	Extend bus route to Stokenchurch health centre, 300 yard detour
		No mid-afternoon departure from HW Hospital - late service means long wait and school children on bus	
		?	Subsidised taxi service
	Provision of healthcare facilities	Growth-related concern - new families will run out of services of doctors	
Hambleden	Public transport availability and access	Better access to Marlow and Hambleden GP surgeries	Provide more support for community transport and voluntary car schemes
		Better access to Wycombe, SM and Amersham Hospitals	As above; Alternative bus route to SM – Naphill - West Wycombe Rd - Bradenham Rd- A4010
		Access to Dental surgeries in Wexham and Reading	As above
		Access to specialist hospitals maybe out of county and out of reach	As above
	Provision of healthcare facilities		HW Hospital should revert back to providing full range of services
Chiltern Rise	Public transport availability and access	Level of public transport access to Stoke-Mandeville Hospital	New bus route
		No Lane End bus service directly to HW Hospital	

<b>Greater Marlow</b>	<b>Public transport availability and access</b>	Poor Access to HW Hospital from Marlow -lack of direct services	Link 328/329 to Park and Ride Extension of 328/329 service to Aylesbury via SM Hospital Minibus Service for elderly and disabled Move services closer (relocate) Divert 328/329 via Suffield Road Extend 328/329 service from bus station to hospital Divert 323 service to connect Wycombe hospital and SM Hospital
		Poor service regularity - need 15-30mins access to main health service providers, and also effective emergency services	
		No direct route to Stoke Mandeville Hospital	
		Poor access to Marlow GP Surgery	
		Poor access to Amersham Hospital	
		Poor access to healthcare facilities in general, esp. for people with limited mobility	Improve community transport services and voluntary car schemes – provide more subsidy; provide more support to disabled transport services e.g. Work in partnership with Red Cross patient transport services
	<b>Public Transport information</b>	Better PT information for services to healthcare facilities is needed	Provide information about services to healthcare facilities
	<b>Provision of healthcare facilities</b>		Retain cottage hospital in Marlow

## Access to Town Centres

Locations	Issues	Details	Proposed solutions
Stokenchurch and Radnage	Access to town centres	?	Detour around Piddington and loop around Lane End - Stokenchurch & turning space for bus service
Greater Marlow	Access to town centres	Need better access to Oxford, Aylesbury and Heathrow for services and jobs	Divert Oxford Airlink once an hour via Marlow
		Improve financial viability of Marlow town centre for benefit of commercial interests, wider communities and visitors	Reduce parking costs
			Extend local town centre bus service to key employment and shops- affordable and at lunch periods
		Poor access on Marlow High Street due to illegal parking and regular absence of low floor buses	Ensure good access to/from buses is provided on Marlow High Street.
			Better parking enforcement
		Need better PT access to/from surrounding villages	Encourage car share
		?	Provide a town park and ride at West Thorpe Park (A404/4155 junction) and Park and Ride bus links
		A4155 from Danesfield to Marlow- cycle/walk access dangerous and needs improvements; no road crossing to access Danesfield on A4155	Improve cycle/walk links
		Cycle/walk access between: Marlow - Little Marlow, Marlow Bottom - Bovingdon Green, Marlow-Handy Cross, Cressex- Globe Park industrial estates is poor	Improve cycle/walk links
		?	Complete link between Pound Lane and West Street to alleviate traffic on High Street
Marlow town centre access e.g. no ramp at Post Office	Small improvements e.g. ramp		

## Access to Education (all learning facilities)

Location	Issues	Details	Proposed solutions
Stokenchurch & Radnage	Public transport availability and access	After school, no bus so have to be collected by parents	
Greater Marlow	Public transport availability and access	Lack provision Marlow-Bourne End	
	Walking and cycling	Danesfield school children have problem crossing A4155 Access to schools on foot/bicycle	Combined cycle and footpath to schools School children crossing sign Street lighting along the route Traffic Island near schools Create a cycle route between Marlow and Handy Cross-Cressex Reduce traffic speeds - particularly am and pm peaks

**Access to Resources for Healthy Living (i.e. leisure centres, countryside, town centre leisure, food shopping and basic services)**

<b>Location</b>	<b>Issues</b>	<b>Details</b>	<b>Proposed solutions</b>
<b>Stokenchurch &amp; Radnage</b>	<b>Access to services</b>	No Post office (where?) Poor local facilities	
		Threat of library closure; Public computer access needed ; Facilities for children are limited and rarely discussed - except those that are already available - youth clubs only appeal to a certain demographic group	
<b>Greater Marlow</b>	<b>Access to services</b>	RAF families based at Danesfield feel isolated - no shops or key services	Improve A4155 cycle/walk links
	<b>Pedestrian access in town</b>	Conditions for walking in town could be better	Improve footpaths Improved signing to key areas and services and path networks
	<b>Access to/in the countryside</b>	Conditions for walking for leisure purposes could be better and encourage elderly people	Develop local circular walks in rural areas and improve rights of way Improve Thames Path condition to allow greater access Improve signing to key areas and services and path networks

## Access to Employment

<b>Location</b>	<b>Issues</b>	<b>Details</b>	<b>Proposed solutions</b>
<b>Stokenchurch and Radnage</b>	<b>Public transport availability and access</b>	No late service No direct Stokenchurch-Marlow bus service	HW-Stokenchurch for London commuters Car share, local community connections, not just internet
<b>Stokenchurch</b>	<b>Public transport availability and access</b>		Find funding for setting up a Wheels to Work scheme for unemployed and young people starting work
<b>Hambleden</b>	<b>Public transport availability and access</b>	All people of working age are not able to access employment in area	Promote use of works buses serving village
<b>Greater Marlow</b>	<b>Public transport availability and access</b>	Bus route should include Globe Park Business Park	
	<b>Walking/cycling access</b>	Access to major employment sites and town centres in Marlow and High Wycombe	Create a cycle route between Marlow and Handy Cross-Cressex

## Stokenchurch and Radnage

<b>Issue</b>	<b>Details</b>	<b>Proposed Solutions</b>
<b>Public transport availability and access</b>	New HW station in poor location	
	11am to Wycombe - small bus-overfull	Need simpler more regular buses
	Ox-HW complicated timetable	
	737 no longer stops in Stokenchurch	
	No link between Lane End and Marlow	Create bus service as loop between Marlow-Lane End-Stokenchurch
	HW buses don't go to railway station	
	Some villages e.g. Fingest, Frieth, Ibstone – have little or no service	Maintain the main bus service and with remaining £95K run 2 minibuses on regular circular service around the villages into HW
	Arriva and Carousel drivers are rude, unhelpful, speed, take wrong routes and don't stop	
	Big buses with not many people on - waste resources & create bad impression	More Demand Responsive Transport services
	Poor evenings and Sunday services – which are not well-used	
	Difficulty of finding volunteer drivers	Explore working partnership and joint funding for community by small financial reward for volunteer drivers
	Taxi service costs v high - HW £12 day, £20 evening	Establish a Stokenchurch-based taxi company
	When bus runs late it cuts out Piddington	
Bus access to centres is poor for youngsters outside of regular hours	Community bus to provide a wider service	
<b>Information provision</b>	Poor provision of information - currently local voluntary group distribute timetables	
<b>Walking &amp; cycling access</b>	Inadequate maintenance - Footways, growth of vegetation and parking on footways	
	Poor road safety - Not enough crossing for pedestrians	

## Hambleton Valley

Issue	Details	Proposed Solutions
Public transport availability and access	Poor public transport links within the area and to bigger centres	Car share schemes organised by local people with parish councils taking lead
		Provide more Demand Responsive services
		Promote private car sharing
		Non-entitled to be part of organised car sharing with a tax bonus incentive
		Provide post buses
		Provide access from rest of Parish to Hambleton
		Rider on Call- should be replaced by regular bus service
Provide subsidised scooters for young people		

## Chiltern Rise

Issue	Details	Proposed Solutions
Public transport availability and access	Lack of evening/night access to town centres by bus for leisure purposes	Provide frequent evening service to town centres
		Provide discounted taxis / car share services
		Provide business-sponsored bus to leisure facilities
		Provide hourly minibus service – Fri+Sat from Lane End to HW
	Rider on Call doesn't stop at designated bus stops + limited user demographic	Designate key bus stops, increase publicity, improve driver knowledge
Walking and cycling	Poor access by bicycle to High Wycombe from neighbouring villages	Connect cycle routes out of HW to villages
		Develop combined cycle and footpath from Bradenham-Saunderton-A4010

## Greater Marlow

Issue	Details	Proposed Solutions
Public transport availability and access	Need better access to Oxford, Aylesbury and Heathrow for services and jobs	Divert Oxford Airlink once an hour via Marlow
	No Lane End to Marlow link	
	?	Provide a Park & Ride facility at West Thorpe Park (A404/4155 junction), with bus links to town centre
	Need better PT access to/from surrounding villages; Low level of bus provision in local areas without shops & services	Encourage car share
	Lack of direct bus link between Lane End and Marlow	Provide physically accessible bus service to Lane End
	Lack bus link between Marlow-Bourne End	
	Poor Access to HW Hospital from Marlow -lack of direct services	Link 328/329 to Park and Ride Extension of 328/329 service to Aylesbury via SM Hospital Minibus Service for elderly and disabled Move services closer (relocate) Divert 328/329 via Suffield Road Extend 328/329 service from bus station to hospital Divert 323 service to connect Wycombe hospital and SM Hospital
	Dial a Ride - not responsive enough	
	Buses and train services do not always synchronise closely	Better co-ordinate Train and Bus timetables to avoid waiting
	Rider on Call schedule was unreliable esp. at railway station - put off potential users	Don't repeat same mistake again
Poor access to buses on Marlow High Street due to illegal parking and regular absence of low floor buses	Ensure good access to/from buses is provided on Marlow High Street; better parking enforcement	

	Poor access to Marlow town centre from major employment sites affecting financial viability of town centre	Extend and make affordable local town centre bus service to key employment sites, esp. during lunch period
	Vandalism of bus shelters	
	Absence of bus shelters at heavily used sites	Provide bus shelters esp. at well used sites
	Poor service regularity - need 15-30mins access to main health service providers, and also effective emergency services	
	No direct route to Stoke Mandeville Hospital	
	Poor access to Marlow GP Surgery	
	Poor access to Amersham Hospital	
	Poor access to healthcare facilities in general esp. for people with limited mobility	Improve community transport services and voluntary car schemes – provide more subsidy; provide more support to disabled transport services e.g. Work in partnership with Red Cross patient transport services
	A bus route should go via Globe Park Business Park for employment access	
<b>Provision of healthcare facilities</b>		Retain cottage hospital in Marlow
<b>Parking access</b>	High town centre parking costs affect financial viability of Marlow town centre	Reduce parking costs for benefit of commercial interests, wider communities and visitors
<b>Information provision</b>	Bus stop 'flags' out of date	Real time information at town centre bus stops desirable
	Bus services are not disabled-friendly	Provide physical accessibility info on bus timetables

<b>Walking and cycling</b>	RAF families based at Danesfield feel isolated - no shops or key services - A4155 from Danesfield to Marlow - cycle/walk access dangerous and needs improvements; no road crossing to access Danesfield on A4155	Improve A4155 cycle/walk links
	A4155 from Danesfield to Marlow - cycle/walk access is dangerous and needs improvement e.g. no road crossing to access Danesfield on A4155	
	Cycle/walk access between: Marlow - Little Marlow, Marlow Bottom - Bovington Green, Marlow-Handy Cross, Medenham to Marlow (A4155) - need to stop parking and erect street lamps, access to Cressex & Globe Park industrial estates is poor	Improve cycle/walk links  Medenham to Marlow - stop parking and erect street lamps
	?	Complete link between Pound Lane and West Street to alleviate traffic on High Street
	Marlow town centre pedestrian access e.g. no ramp at Post Office;	Small improvements e.g. ramp
	High incidence of illegal parking/ poor enforcement causes safety and congestion hazards;	Better parking enforcement and traffic management
	Pedestrian crossing access at Higginson Park and Marlow area (Spital street)	
	?	Widen 30mph area in Marlow area
	Conditions for walking in town could be better	Improve footpaths Improved signing to key areas and services and path networks
	Conditions for walking for leisure purposes could be better and encourage elderly people	Develop local circular walks in rural areas and improve rights of way Improve Thames Path condition to allow greater access Improved signing to key areas and services and path networks
Access to schools on foot/bicycle generally	Combined cycle and footpath to schools School children crossing sign Street lighting along the route Traffic Island near schools Create a cycle route between Marlow and Handy Cross-Cressex Reduce traffic speeds - particularly am and pm peaks	

