



Mission statement

Buckinghamshire Parent Partnership supports social and educational inclusion by valuing the individual ability of all children and young people.

We are committed to providing a quality service to help parents support their children to achieve to the best of their ability.

Parent Partnership Helpline

Tel: 01296 383754

Fax: 01296 382642

Text: 07917 505784

Email: parentp@buckscc.gov.uk

www.buckscc.gov.uk/parent_partnership

At present our helpline is answered in English, if you can ask an English speaker to ring on your behalf we can arrange an interpreter to help us to help you.

Special Educational Needs a guide for parents

What's it all about?

Many children at some time in their school career will have a special educational need of some kind.

The Special Educational Needs Code of Practice* gives practical advice on how to identify, assess and support special educational needs.

As parents of a child who may have special educational needs you have a very important part to play in helping your child to make the most of school.

The people you meet in school and the staff of the Local Authority will all want to help you do this.

Parent Partnership provides impartial information, advice and support to parents (or carers) of children with special educational needs – this means parents of children who are receiving any kind of additional support in school or an early years setting, parents who have a child that is going through the statutory assessment process, or who already have a statement of special educational needs.

**Code of Practice available free from
tel 0845 60 222 60 or dfes@prologuk.com*

How can we help?

- Advice and information on schools' responsibilities
- Support
- Help you as partners to be fully involved in the assessment and statementing process
- Provide you with information on your rights and responsibilities as parents, on the law and local procedures and policies
- Talk through procedures, choices and the implication of choices
- Help with the paperwork!
- Help to find an Independent Parental Supporter

Support statement for parents

Parent Partnership staff and Independent Parental Supporters offer neutral information, advice and support on any issue related to your child's special educational needs.

Support should:

- be non-judgemental
- be empathetic
- allow emotions to be expressed
- be unhurried

Our response should:

- be positive and encouraging
- be appropriate
- clarify and check perceptions

Advice should:

- be realistic and accurate
- address difficult issues where appropriate
- be based on knowledge and experience
- be offered in terms of options and possible outcomes
- seek to empower parents to make informed decisions