

Buckinghamshire Supporting People Partnership Board Meeting Notes 18th July 2011

Present – Charlotte Buckingham, Ann Pollard, Steven Goldensmith, Michael Veryard, Belinda Ford, Anna Gordon, Kath Palmer, James Sainsbury (representing Susie Yapp) and Sue Moorehouse (minutes).

Introductions were made for the purpose of the minutes.

1. Apologies

Apologies had been received from Dominic Games, Susie Yapp and Sally Morris

2. Actions from previous meeting

Accuracy of notes from previous meeting was agreed by the panel.

- **BF to pursue the Skills Centre for follow up**
BF still getting nowhere with this despite several phone calls.
- **CB to feedback on affect of HB cuts on Stonham accommodation**
Stonham policy team currently in restructure so follow up has been difficult. Details of Move On to be covered in the agenda
- **MV to feedback on HB changes for under 25 year olds from leaving care (currently excluded)**
Currently, the shared room rate applies for 21yrs+. As far as MV can see the same ruling will apply
- **AG to report back on private landlord's event**
Event held on 18/05/11 to establish contact with new landlords. Well attended by landlords and agents. There was a full agenda and a lively talk around how to avoid bad tenants, letting agents, changes to HB, landlord accreditation scheme and networking. Similar event planned for next year
- **CB to feedback from socially excluded group on accessing of rent deposit scheme**
To be covered on the agenda
- **AG to feedback on breakdown of people accessing rent deposit scheme**
130/140 deposits and bonds currently under guarantee. Condition of scheme is applicant must be on low income and receiving working tax credit. Sometimes accept families on IVA's

- **Strand leads to feedback from local groups at next meeting**
To be covered on the agenda
- **SG to put together listing of vulnerable groups and their needs**
To be covered on the agenda

Action - BF to contact Head of Economic Development outside of the council

Action – CB to feedback on affect of HB cuts on Stonham accommodation at next meeting

3. Matters Arising

None

4. Rent Deposit Scheme

Still awaiting feedback from some providers.

Bromford FS had no problems with accessing the scheme but this differed from the opinion of the accommodation schemes. Client groups being referred needs to be looked at to see if this has different outcomes. Problems always with offender and acquisitive crime clients.
HIT advised that the scheme with CDC was difficult to access. They had used it a few times but they found not many landlords are registered with single rooms. CDC will only accept if client has a priority need. There are general issues with over 18yr olds. Homeless Prevention Fund has also been used. Was agreed that there was difficulty in placing clients with criminal history except with Stonham. KP confirmed that in particular it was difficulty with clients that had criminal history linked to arson, sexual and/or violence. Also under 18 year olds cannot access the RDS.
BF informed the group that in Wycombe detailed risk assessments were completed because of the fall out from losing a landlord as word spreads. BF also confirmed that in a shared house the RDS only covers the room and not shared parts.
MV stated that someone from a FS service is less of an apparent risk then someone coming from an accommodation service. He also confirmed that the RDS scheme in the Chilterns had to be limited and focus on certain clients only to stop the scheme being swamped. MV advised the meeting that providing guarantee on a deposit for a single room was difficult because of the shared space and the way forward was to look at using HMO's more.

MV also advised that under 18's were in difficult situation as not allowed a tenancy. Discussions are also being had about funding being made available for IOM's via Crisis (has to be led by voluntary organisation/agency).

JS advised the meeting that the problem was around the sustainability of it and a paper was being prepared for the next joint meeting.

Clients taking part in the Life Skills program were issued a certificate which could be showed to landlords.

Action – AP to chase up progress of Life Skills project

Action – AG to report back at the next meeting on the support they are currently providing to AHAG with regards to Crisis project

5. Conference

The group agreed that they would be interested in supporting a one off conference to look at what we will all be doing for the future, how services will look and to bring together examples of good practise from outside of the area. SG advised the meeting that the Health & Wellbeing board were still the driving force but there was a way to go yet before outcomes were known. This in turn makes the future outcome for SP still unknown. JS advised the group that DAAT will fall under the Health & Well Being board for funding. SG to pursue conference idea.

6. Outcomes & PI's

SP have decided not to continue to send outcomes to St Andrews. What has been decided is to have outcome monitoring based around basic client data that is generally stored at service level already (examples of data included as attachments). Data collection will be useful to show impact of cuts etc, where funding is needed and what work is to be done in specific areas. If there was anything missing please contact SG to advise.

SG discussed tools that can be used to show the impact of services on clients. A demo was given by CB of a My Way Forward tool that is used by Stonham which includes an outcome star which clients use to show where they currently are with support. SG confirmed that they will need to look at a few options. Final area will be around move on. Input is needed from the group to decide the direction we are planning.

Action – Districts and Providers to feedback to SG on what particular outcomes are wanted.

7. Protocols: 16/17 & Move On

SG advised that his objective is to keep a watchful eye on 16/17 yr olds and move on. CDC have a further meeting planned for 25/07 and MV will feedback on that at the next meeting. Roy Brooks from AVDC has put in arrangements with Bucks Home Choice.

CB advised the meeting that all Stonham clients have move on packs. There had been issues with Choice Based lettings. The system itself is very good and you can get feedback on who has accessed the system. Issues are around lack of accommodation, client's bandings being too low and there being prejudice based on past history. There are also issues around being accepted by other housing associations because of previous history

Action – MV to feedback on CDC meeting

8. HB impact

SG asked the group if we were clear yet on what the HB impact is going to be. MV confirmed that existing tenants are still currently protected. There are further changes coming through which will depress it even further. Next big impact will be when protected people come up for review, which will be around Xmas time and benefit cuts could start to happen. CB advised that this was a concern of providers

9. Gaps in services

Recognised these as being Vulnerable Pregnant Women & Older People Alcohol. MOMO was also mentioned. JS advised the meeting that money had been put into treatment plans which has led to a high number of detoxes. Looking at rolling out this scheme around other housing providers, and with no age group. There is also an increase in the number of people in sheltered housing schemes with alcohol problems

10. Strand meeting updates

DG – held a meeting but with poor attendance due to holidays etc. Looked at areas around tiered support including categorization and costing scenario, increasing capacity and VFM. Next meeting planned for after the summer. CB – given at various points during the meeting NW –on maternity leave so replacement needed.

Action – AP & SG to follow up on securing a replacement for NW

11. Any other Business

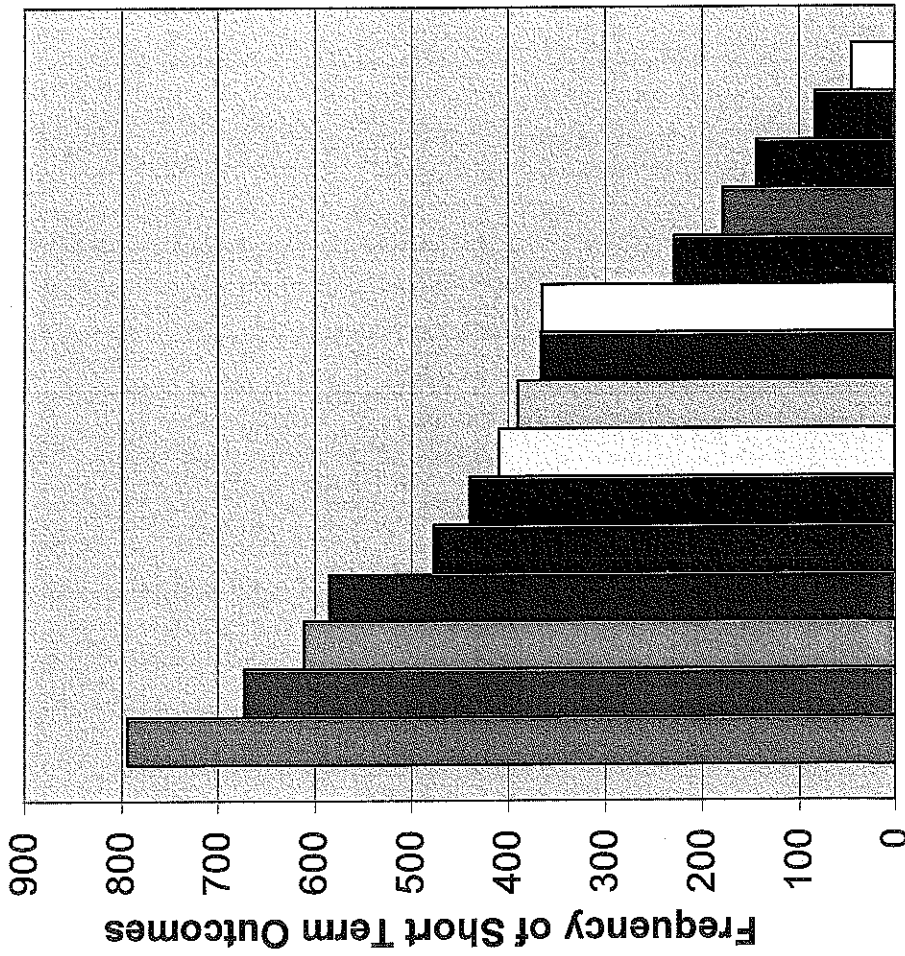
None

Date of future meeting:

Mon 31st Oct 2011 Stonham, Bearbrook Place, Oxford Road 10.00am – 11.30am

****** PLEASE NOTE THE VENUE FOR THE NEXT MEETING ******

Short Term Outcomes Identified



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- Max Income
- Choice Control
- Maintain Accom
- External Contacts
- Managing Debt
- Mental Health
- Training
- Primary Care
- Drug Alcohol
- Paid Work
- Learning Activities
- Work Like Activities
- Stat Order
- Harm To Others
- Adaptation

Outcomes Identified in Long Term Services



- Max Income
- Adaptation
- Primary Care
- External Contacts
- Maintain Accom
- Learning Activities
- Choice Control
- Mental Health
- Training
- Work Like Activities
- Self Harm
- Stat Order
- Paid Work
- Managing Debt
- Drug Alcohol

Collective Strategic Priorities of SP Providers as a Percentage

